



English for Hotels and Restaurants



Authors **Robert Majure / Jess Martin**

Proofreader **Dennis Le Boeuf**



MP3
CD



NTV

Công ty TNHH
Nhân Trí Việt



NHÀ XUẤT BẢN TỔNG HỢP
THÀNH PHỐ HỒ CHÍ MINH

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Part 1

Restaurants

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Western Breakfast

Expressions & Words

- Here is our...
- Would you like/prefer to...?
- I would like...

- à la carte
- continental (adj.)
- light (adj.)
- roll (n.)
- croissant (n.)

- marmalade (n.)
- European (adj.)
- porridge (n.)
- oatmeal (n.)

Conversation 1

W → Waitress G → Guest ▶ Track 1

- W Would you like to order à la carte?
- G Yes, please.
- W Here is our à la carte breakfast menu.
- G Thank you very much.
- W What would you like?
- G I'd like cornflakes and two pieces of toast with butter, please.
- W How do you want your toast, sir? Light or dark?
- G Light, please.



à la carte

(adv.) (adj.)
if you eat *à la carte*,
you choose each dish
from a separate list
instead of eating a
fixed combination of
dishes at a fixed price

Conversation 2

W → Waitress G → Guest ▶ Track 2

- W Would you prefer to order from the menu?
- G Yes, I'd like to see the menu.
- W Here you are, sir.
- G Thank you very much.
- W What would you like to order?
- G I think I'll have an English breakfast.
- W Will there be anything else?
- G No, thanks.



marmalade

(n.)
a sweet food made from cooked
fruit such as oranges or lemons
that is usually spread onto bread
and eaten at breakfast



À la Carte Breakfast

Much like an English or American breakfast menu, an *à la carte* menu offers a choice of egg and meat dishes in addition to cereals, pancakes, and drinks. An *à la carte* menu may also feature regional or ethnic breakfast items such as Asian, Indian, or Lebanese foods.

On an *à la carte* menu, however, these items are listed and priced separately. An example is shown below.

Tomato Juice	US\$12
Two Eggs Cooked to Order	US\$7
Cornflakes	US\$8
Tea	US\$10



Jam or Jelly?

Jam and jelly are both made from fruit and sugar, but jam usually contains pieces of fruit and jelly typically has a more solid consistency.

American and English Breakfasts



Many people in the United States prefer an "American breakfast," whereas Britons tend to favor an "English breakfast." In international restaurants, American and English breakfasts are more or less the same thing—both include eggs and typically meat as well.

• Juice

Fresh, bottled, or canned: tomato, orange, apple, pineapple, and grapefruit

• Eggs

Two eggs cooked to order: fried, sunny-side up, over easy, fried hard, soft-boiled, hard-boiled, or scrambled

• Omelet

Mushroom, grilled tomatoes, bacon, ham, or sausage

• Porridge (Oatmeal) or Cornflakes

• Bread

A basket of fresh breakfast rolls, croissants, and toast served with butter, jam, jelly, or honey

• Tea, Coffee, Hot or Cold Milk

Fixed price US\$16



Continental Breakfast

Many Europeans eat a "continental breakfast," a light meal that does not typically include eggs or meat. An example of a traditional continental breakfast is shown below.

Drinks

Orange juice, grapefruit juice, tea, coffee, milk, or hot chocolate

Bread

A basket of fresh breakfast rolls, croissants, and toast served with butter and marmalade or honey





Ways to Cook Eggs



hard-boiled egg



medium-boiled egg



soft-boiled egg



sunny-side up



over easy



over medium



over hard



scrambled eggs



omelet



poached egg

Pair Work

Make up dialogs with your partner using the following sentences.

W → Waiter/Waitress G → Guest

- 1 W 1 Here is our breakfast menu.
2 Here is the menu.
G 1 Thank you.
2 Thanks.

- 2 W 1 Would you like a menu?
2 Would you like to see the breakfast menu?
G 1 Yes, please.
2 No. I want a continental breakfast.

- 3 W 1 Would you like to order from the menu?
2 Would you prefer to order from the menu?
3 Would you prefer to order à la carte?
G 1 Yes, I would.
2 That sounds good.
3 I'd like to see the menu.

- 4 W Would you like an English breakfast or a continental breakfast?
G I'd like a continental breakfast.

- 5 W What would you like?
G I'd like an American breakfast.

Would you prefer to order from the menu?



1. English breakfast



2. continental breakfast

1 Fill in the blanks with an article where necessary.

- 1 _____ à la carte menu offers 2 _____ choice of egg and meat dishes in addition to cereals, pancakes, and drinks. An à la carte menu may also feature regional or ethnic breakfast items such as Asian, Indian, or Lebanese foods.
- 2 Many people in 3 _____ United States prefer 4 _____ "American breakfast," whereas Britons tend to favor an "English breakfast." In international restaurants, American and English breakfasts are more or less 5 _____ same thing—both include eggs and typically meat as well.
- 3 Many Europeans eat 6 _____ "continental breakfast," 7 _____ light meal that does not typically include eggs or meat. 8 _____ example of a traditional continental breakfast is shown below.

2 Fill in the blanks with the words given below. Change the forms if necessary.

eat like prefer feed contain include put serve

- 1 The price _____ postage.
- 2 I _____ the eggs in the refrigerator.
- 3 I _____ to eat breakfast after a brisk walk.
- 4 What time do we _____?
- 5 This bottle _____ two glasses of beer.
- 6 This basket _____ three pencils.
- 7 Will you please _____ the dog?
- 8 What time is breakfast _____ in this hotel?
- 9 I do not _____ having to wait for a table.
- 10 I _____ tea to coffee.

3 Listen to the CD and fill in the missing words. ▶ Track 3

"What's for dinner?" Tim asked.
 "I'm going to try 1 _____ fish," Pat 2 _____.
 "I don't want to 3 _____ fish," Tim said. "I had fish 4 _____ lunch.
 We can go to a 5 _____ this evening."
 "That's a good idea," Pat 6 _____.
 Tim and Pat went to a restaurant. They sat 7 _____ a table, and a waiter
 brought them a 8 _____.

Breakfast Buffet

Expressions & Words

- Would you care for...?
- May I help you?
- Would you like to order now?

- May I take your order?
- Are you ready to order?

buffet (n.)
syrup (n.)
pancake (n.)

Conversation 1

W → Waitress G → Guest ▶ Track 4

- W Good morning, sir.
- G Good morning.
- W Here is your menu.
- G Thank you.
- W May I take your order now?
- G Would you give me a few more minutes?
- W Sure, please take your time. I'll come back when you're ready.
- G Thank you.

Breakfast Buffet

Most modern hotels serve a breakfast buffet. (Buffets are also popular for lunch and dinner.) A buffet makes a waiter's job easier because the guests serve themselves. They choose what they want from the buffet table.

Conversation 2

W → Waitress G → Guest ▶ Track 5

- W May I take your order now, sir?
- G Yes, I'd like two eggs and a cup of hot coffee.
- W Would you prefer fried eggs or scrambled eggs?
- G I'll have my eggs sunny-side up, please.
- W Two eggs sunny-side up and a cup of hot coffee. Will there be anything else?
- G No, that's all.
- W I'll be back in a few minutes with your order.

Note that when we make suggestions, we usually give the guest two or three choices.

Breakfast
Buffet



Pair Work

Make up dialogs with your partner using the following sentences and pictures.

W → Waiter/Waitress G → Guest

- 1 W 1 Would you prefer the buffet?
2 Would you like our breakfast buffet?
G 1 Yes, please.
2 No, I'd like to see the menu.

- 2 W Would you care for breakfast?
G Yes, I'd like four scrambled eggs.



- 3 W 1 Can I help you?
2 May I help you?
G I would like three eggs cooked over hard.

- 4 W 1 Would you like to order now?
2 Are you ready to order?
G I am interested in the buffet.

- 5 W Can I take your order?
G I'd like an omelet with grilled tomatoes.

6

W 1 Would you like/prefer _____ or _____ ?
2 Would you like/prefer _____ or _____ in your omelet?

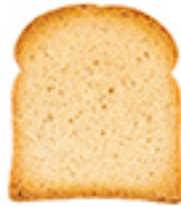
G 1 I'll take _____ .
2 I'd like _____ .
3 I prefer _____ .



ham



bacon



toast



tomato juice



coffee



boiled egg



fried egg



croissants



orange juice



milk



oatmeal



cornflakes

Exercises

1

Choose the definition that best matches each item.

prefer would like choose care for pancake buffet

- _____ a meal set out on a table, allowing guests to serve themselves
- _____ to pick out
- _____ to like better
- _____ to like/to want
- _____ a thin, soft, flat cake made of flour, milk, eggs, etc.
- _____ to feel or show interest in

2

Listen to the CD and fill in the missing words. ▶ Track 6

- A buffet _____ a waiter's job easier.
- The guest said he would _____ ham.
- Many modern restaurants _____ a buffet for lunch.
- Do you want anything _____ your cup of milk tea?
- I would like two _____ eggs.



all-you-can-eat

(adj.)

A restaurant that serves all-you-can-eat food will continue serving you as much of that food as you want for a fixed price.

A fixed price means that the price will not increase or decrease.

A Breakfast Dialog

Expressions & Words

- How much is...?
- How much does it/this cost?
- What is the price?
- It costs...
- Excuse me. I'd like to...
- The tab/check/bill, please.
- Pay the bill

glass (n.)
tab (n.)
check (n.)
corned beef
poached egg
hash (n.)

rye bread
wheat (n.)
plain (adj.)
chives (n.)
bran (n.)
cereal (n.)

high protein
granola (n.)
frosted (adj.)
flakes (n.)
tea bag

Conversation

W → Waiter G → Guest ▶ Track 7

W Good morning, Miss. Would you care to order from the menu?

The menu is already on the table.

G Yes, I would.

W What kind of breakfast would you like?

G I want an English-style breakfast, please.

W Would you like porridge or cornflakes?

G Erm... I think I'd prefer the cornflakes.

W Very well, Miss. And how would you like your eggs?

G Sunny-side up.

W And would you like your fried eggs with bacon, sausage, or ham?

G Bacon, please.

W Would you like tea or coffee?

G Coffee, please.

W Thank you, Miss.

Breakfast

Cereal



cereal



cornflakes



oatmeal



granola bar

Eggs



fried egg



scrambled eggs



poached eggs



omelet